1 UNITED STATES DISTRICT COURT DISTRICT OF NEVADA 2 3 FEDERAL TRADE COMMISSION, Case Number: 2:14-cv-00683-RFB-VCF 4 Plaintiff, 5 -against-6 CRYSTAL EWING, et. al, 7 Defendants. 8 9 STIPULATED FINAL JUDGMENT AND ORDER 10 FOR PERMANENT INJUNCTION AND OTHER EQUITABLE RELIEF AS TO CRYSTAL EWING AND CLASSIC PRODUCTIONS, LLC 11 Plaintiff, the Federal Trade Commission ("Commission" or "FTC"), filed its Complaint 12 for Permanent Injunction and Other Equitable Relief in this matter, pursuant to Section 13(b) of 13 14 the Federal Trade Commission Act ("FTC Act"), 15 U.S.C. § 53(b). The Commission and 15 Defendants Crystal Ewing and Classic Productions, LLC, (the "Defendants") stipulate to the 16 entry of this Stipulated Final Judgment and Order For Permanent Injunction And Other Equitable 17 Relief ("Order") to resolve all matters in dispute in this action between them. 18 THEREFORE, IT IS ORDERED as follows: 19 **FINDINGS** 20 This Court has jurisdiction over this matter. 21 1. 22 The Amended Complaint charges that Defendants participated in deceptive acts or 2. 23 practices and false advertisements in violation of Sections 5 and 12 of the FTC Act, 15 U.S.C. 24 §§ 45(a) and 52, in connection with the labeling, advertising, marketing, distribution, and sale of 25 Citra-Slim 4 and W-8-B-GONE capsules, a dietary supplement. 26 Defendants admit the allegations in the Complaint. 3. 27 28

- 4. Defendants waive any claim that they may have under the Equal Access to Justice Act, 28 U.S.C. § 2412, concerning the prosecution of this action through the date of this Order, and agree to bear their own costs and attorney fees.
- Defendants and the Commission waive all rights to appeal or otherwise challenge or contest the validity of this Order.
- 6. The paragraphs of this Order shall be read as the necessary requirements of compliance and not as alternatives for compliance, and no paragraph serves to modify another paragraph unless expressly so stated.

DEFINITIONS

For the purpose of this Order:

- 1. "Assisting" means providing substantial assistance or support to any person. For purposes of this Order, providing substantial assistance or support includes, but is not limited to:

 (a) preparing, printing or transmitting invoices; (b) recording or verifying sales solicitations; (c) performing customer service functions including, but not limited to, receiving or responding to consumer complaints, obtaining or receiving identifying and financial information from consumers, and communicating with consumers on behalf of the seller or telemarketer; (d) developing, providing or arranging for the development or provision of sales scripts or any other marketing material; (e) verifying, processing, fulfilling or arranging for the fulfillment of orders; (f) developing, providing or arranging for the provision of names of potential customers; (g) collecting or arranging for the collection of accounts receivable or other amounts owed; (h) providing or arranging for the provision of post office boxes or the services of commercial mail receiving agencies; or (i) performing or providing marketing services of any kind.
 - 2. "Commerce" means as defined in Section 4 of the FTC Act, 15 U.S.C. § 44.

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- "Defendants" means Crystal Ewing and Classic Productions, LLC, individually, collectively, or in any combination.
 - 4. "Endorsement" means as defined in 16 C.F.R. § 255.0(b).
- "Food," "drug," and "device" shall mean as defined in Section 15 of the FTC Act,
 U.S.C. § 55.
- 6. "Person" means a natural person, an organization, or other legal entity, including a corporation, partnership, sole proprietorship, limited liability company, association, cooperative, or any other group or combination acting as an entity.
- 7. "Reliably Reported," for a human clinical test or study ("test"), means a report of the test has been published in a peer-reviewed journal, and such published report provides sufficient information about the test for experts in the relevant field to assess the reliability of the results.
 - 8. The term "including" in this Order means "including without limitation."

I

BAN ON WEIGHT-LOSS PRODUCTS, PROGRAMS AND SERVICES

IT IS ORDERED that Defendants are permanently restrained and enjoined from the manufacturing, labeling, advertising, marketing, promotion, offering for sale, selling, or distributing, or assisting others in manufacturing, labeling, advertising, marketing, promoting, offering for sale, sale, or distribution of any weight loss product, program, or service.

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II

PROHIBITION AGAINST MISREPRESENTATIONS AND UNSUBSTANTIATED CLAIMS

IT IS FURTHER ORDERED that Defendants, their successors and assigns, and their officers, agents, directors, servants, employees, and attorneys, and those persons in active concert or participation with them who receive actual notice of this Order by personal service or otherwise, whether acting directly or indirectly, in connection with the manufacturing, labeling, advertising, promotion, offering for sale, sale, or distribution of any product, program, or service, to the extent not banned by Sections I, are hereby permanently restrained and enjoined from:

- A. misrepresenting, or assisting others in misrepresenting, expressly or by implication, any fact material to a consumer's decision to purchase any product, program, or service, including without limitation:
 - the benefits, performance, efficacy, safety, or side effects of any product, program, or service, including but not limited to the health benefits of any product, program, or service;
 - the terms and conditions of any policies and practices regarding refunds, including, but not limited to, that unsatisfied consumers will receive a full refund;
 - 3. the existence of an expert endorser;
 - 4. the qualifications of an expert endorser;
 - that an expert endorser has evaluated a product, program, or service's features or characteristics; and
 - the nature or extent of an expert endorser's evaluation of a product, program or service;

B. making any representation, expressly or by implication, about the benefits, performance, efficacy, safety, or side effects of any product, program, or service, unless at the time such representation is made, Defendants possess and rely upon competent and reliable evidence, which when appropriate based on the expertise of professionals in the relevant area, must be competent and reliable scientific evidence, that is sufficient in quality and quantity, based on standards generally accepted in the relevant fields when considered in light of the entire body of relevant and reliable evidence, to substantiate that the representation is true.

For health-related claims regarding the benefits, performance, efficacy, safety, or side effects of any product, program, or service, Defendants, at the time such representation is made, must possess and rely upon competent and reliable scientific evidence that is sufficient in quality and quantity, based on standards generally accepted in the relevant fields when considered in light of the entire body of relevant and reliable evidence, to substantiate that the representation is true.

For purposes of this Section, competent and reliable scientific evidence means tests, analyses, research, or studies (1) that have been conducted and evaluated in an objective manner by qualified persons; (2) that are generally accepted in the profession to yield accurate and reliable results; and (3) as to which, when they are human clinical tests or studies, all underlying or supporting data and documents generally accepted by experts in the field as relevant to an assessment of such testing as set forth in the Section entitled Preservation of Records Relating to Competent and Reliable Human Clinical Tests or Studies are available for inspection and production to the Commission.

III

PROHIBITED REPRESENTATIONS REGARDING TESTS OR STUDIES

IT IS FURTHER ORDERED that Defendants, their successors and assigns, and officers, agents, directors, servants, employees, and attorneys, and all other persons in active concert or participation with any of them, who receive actual notice of this Order, whether acting directly or indirectly, in connection with the manufacturing, labeling, advertising, promotion, offering for sale, sale, or distribution of any product, program, or service, in or affecting commerce, are permanently restrained and enjoined from misrepresenting, or assisting others in misrepresenting, in any manner, expressly or by implication, including through the use of a product, program, or service name, endorsement, depiction, or illustration, the existence, contents, validity, results, conclusions, or interpretations of any test, study, or research or that the benefits of such product, program, or service are scientifically proven.

IV

PRESERVATION OF RECORDS RELATING TO

IT IS FURTHER ORDERED that, with regard to any human clinical test or study

("test") upon which Defendants rely to substantiate any claim covered by Sections II and III of

COMPETENT AND RELIABLE HUMAN CLINICAL TESTS OR STUDIES

this Order, Defendants shall secure and preserve all underlying or supporting data and documents

generally accepted by experts in the field as relevant to an assessment of the test, including, but

not necessarily limited to:

A. All protocols and protocol amendments, reports, articles, write-ups, or other accounts of the results of the test, and drafts of such documents reviewed by the test sponsor or any other person not employed by the research entity;

- B. All documents referring or relating to recruitment; randomization; instructions, including oral instructions, to participants; and participant compliance;
- C. Documents sufficient to identify all test participants, including any participants who did not complete the test, and all communications with any participants relating to the test; all raw data collected from participants enrolled in the test, including any participants who did not complete the test; source documents for such data; any data dictionaries; and any case report forms;
- D. All documents referring or relating to any statistical analysis of any test data, including, but not limited to, any pretest analysis, intent-to-treat analysis, or between-group analysis performed on any test data; and
- E. All documents referring or relating to the sponsorship of the test, including all communications, including contracts, between any sponsor and the test's researchers

Provided, however, the preceding preservation requirement shall not apply to a Reliably Reported test, unless the test was conducted, controlled, or sponsored, in whole or in part by: (1) Defendants; (2) any of Defendants' officers, agents, representatives, or employees; (3) any other person or entity in active concert or participation with Defendants; (4) any person or entity affiliated with or acting on behalf of Defendants; (5) any supplier of any ingredient contained in the product at issue to any of the foregoing or to the product's manufacturer; or (6) the supplier or manufacturer of such product.

For any test conducted, controlled, or sponsored, in whole or in part, by Defendants,

Defendants must establish and maintain reasonable procedures to protect the confidentiality,
security, and integrity of any personal information collected from or about participants. These
procedures shall be documented in writing and shall contain administrative, technical, and

physical safeguards appropriate to Defendants' size and complexity, the nature and scope of Defendants' activities, and the sensitivity of the personal information collected from or about the participants.

V

FDA APPROVED CLAIMS

IT IS FURTHER ORDERED that nothing in this Order shall prohibit Defendants from:

- A. Making any representation for any drug that is permitted in labeling for such drug under any tentative or final monograph promulgated by the Food and Drug Administration, or under any new drug application approved by the Food and Drug Administration; and
- B. Making any representation for any product that is specifically permitted in labeling for such product by regulations promulgated by the Food and Drug Administration pursuant to the Nutrition Labeling and Education Act of 1990 or permitted under Sections 303-304 of the Food and Drug Administration Modernization Act of 1997.

VI

MONETARY JUDGMENT AND CONSUMER REDRESS

IT IS FURTHER ORDERED that:

- A. Judgment in the amount of \$2,769,254.88 is entered in favor of the Commission against Defendants, jointly and severally, as equitable monetary relief.
- B. The facts alleged in the Complaint will be taken as true, without further proof, in any subsequent civil litigation by or on behalf of the Commission in a proceeding to enforce its rights to any payment or monetary judgment pursuant to this Order, such as a nondischargeability complaint in any bankruptcy case.

- C. The facts alleged in the Complaint establish all elements necessary to sustain an action by the Commission pursuant to Section 523(a)(2)(A) of the Bankruptcy Code, 11 U.S.C. § 523(a)(2)(A), and this Order will have collateral estoppel effect for such purposes.
- D. Defendants acknowledge that their Taxpayer Identification Numbers (Social Security Numbers or Employer Identification Numbers) may be used for collecting and reporting on any delinquent amount arising out of this Order, in accordance with 31 U.S.C. § 7701.
- E. All money paid to the Commission pursuant to this Order may be deposited into a fund administered by the Commission or its designee to be used for equitable relief, including consumer redress and any attendant expenses for the administration of any redress fund. If a representative of the Commission decides that direct redress to consumers is wholly or partially impracticable or money remains after redress is completed, the Commission may apply any remaining money for such other equitable relief (including consumer information remedies) as it determines to be reasonably related to Defendants' practices alleged in the Complaint. Any money not used for such equitable relief is to be deposited to the U.S. Treasury as disgorgement. Defendants have no right to challenge any actions the Commission or its representatives may take pursuant to this Subsection.

VII

CUSTOMER INFORMATION

IT IS FURTHER ORDERED that Defendants, their officers, agents, servants, and employees, and attorneys, and all other persons in active concert or participation with any of them, who receive actual notice of this Order, are permanently restrained and enjoined from directly or indirectly:

- A. Failing to provide sufficient customer information to enable the Commission to efficiently administer consumer redress. If a representative of the Commission requests in writing any information related to redress, Defendants must provide it, in the form prescribed by the Commission, within 14 days.
- B. Disclosing, using, or benefitting from customer information, including the name, address, telephone number, email address, social security number, other identifying information, or any data that enables access to a customer's account (including a credit card, bank account, or other financial account), that Defendants obtained prior to entry of this Order in connection with the sale of Citra-Slim 4, W8-B-Gone, and Quick & Easy; and
- C. Failing to destroy such customer information in all forms in their possession, custody, or control within 30 days after receipt of written direction to do so from a representative of the Commission. *Provided, however*, that customer information need not be disposed of, and may be disclosed, to the extent requested by a government agency or required by law, regulation, or court order.

VIII

COOPERATION WITH FTC COUNSEL

IT IS FURTHER ORDERED that Defendants must fully cooperate with representatives of the Commission in this case and in any investigation related to or associated with the transactions or the occurrences that are the subject of the Complaint. Defendants must provide truthful and complete information, evidence, and testimony. Defendants must appear or cause their officers, employees, representatives, or agents to appear for interviews, discovery, hearings, trials, and any other proceedings that a Commission representative may reasonably request upon

5 days written notice, or other reasonable notice, at such places and times as a Commission representative may designate, without the service of a subpoena.

IX

ORDER ACKNOWLEDGMENTS

IT IS FURTHER ORDERED that Defendants obtain acknowledgments of receipt of this Order:

- A. Each Defendant, within 7 days of entry of this Order, must submit to the Commission an acknowledgment of receipt of this Order sworn under penalty of perjury.
- B. For 20 years after entry of this Order, Defendants for any business engaged in activities covered by this Order that such Defendant, individually or collectively with any other defendant named in the Amended Complaint, is the majority owner or controls directly or indirectly, and Defendant Classic must deliver a copy of this Order to: (1) all principals, officers, directors, and LLC managers and members; (2) all employees, agents, and representatives who participate in conduct related to the subject matter of the Order; and (3) any business entity resulting from any change in structure as set forth in the Section titled Compliance Reporting. Delivery must occur within 7 days of entry of this Order for current personnel. For all others, delivery must occur before they assume their responsibilities.
- C. From each individual or entity to which a Defendant delivered a copy of this Order, that Defendant must obtain, within 30 days, a signed and dated acknowledgment of receipt of this Order.

X

COMPLIANCE REPORTING

IT IS FURTHER ORDERED that Defendants make timely submissions to the Commission:

- A. 60 days after entry of this Order, each Defendant must submit a compliance report, sworn under penalty of perjury.
 - 1. Each Defendant must: (a) identify the primary physical, postal, and email address and telephone number, as designated points of contact, which representatives of the Commission may use to communicate with Defendant; (b) identify all of Defendant Ewing's businesses by all of their names, telephone numbers, and physical, postal, email, and Internet addresses; (c) describe the activities of each business, including the products, programs, and services offered, the means of advertising, marketing, and sales, and the involvement of any other defendant named in the Amended Complaint (which Defendant Ewing must describe if she knows or should know due to her own involvement); (d) describe in detail whether and how that Defendant is in compliance with each Section of this Order; and (e) provide a copy of each Order Acknowledgment obtained pursuant to this Order, unless previously submitted to the Commission;
 - 2. Additionally, Defendant Ewing must: (a) identify all telephone numbers and all physical, postal, email and Internet addresses, including all residences; (b) identify all business activities, including any business for which such Defendant performs services whether as an employee or otherwise and any entity in which such Defendant has any ownership interest; and (c) describe in

detail such Defendant's involvement in each such business, including title, role, responsibilities, participation, authority, control, and any ownership.

- B. For 20 years after entry of this Order, each Defendant must submit a compliance notice, sworn under penalty of perjury, within 14 days of any change in the following:
 - 1. Each Defendant must report any change in: (a) any designated point of contact; or (b) the structure of Defendant Classic or any entity that Defendants have any ownership interest in or control directly or indirectly that may affect compliance obligations arising under this Order, including: the creation, merger, sale, or dissolution of the entity or any subsidiary, parent, or affiliate that engages in any acts or practices subject to this Order.
 - 2. Additionally, Defendant Ewing must report any change in: (a) name, including aliases or fictitious names, or residence address; or (b) title or role in any business activity, including any business for which such Defendant performs services, whether as an employee or otherwise, and any entity in which such Defendant has any ownership interest, and identify the name, physical address, and any Internet address of the business or entity.
- C. Each Defendant must submit to the Commission notice of the filing of any bankruptcy petition, insolvency proceeding, or any similar proceeding by or against such Defendant within 14 days of its filing.
- D. Any submission to the Commission required by this Order to be sworn under penalty of perjury must be true and accurate and comply with 28 U.S.C. § 1746, such as by concluding: "I declare under penalty of perjury under the laws of the United States of America

that the foregoing is true and correct. Executed on: _____" and supplying the date, signatory's full name, title (if applicable), and signature.

E. Unless otherwise directed by a Commission representative in writing, all submissions to the Commission pursuant to this Order must be emailed to DEbrief@ftc.gov or sent by overnight courier (not the U.S. Postal Service) to: Associate Director for Enforcement, Bureau of Consumer Protection, Federal Trade Commission, 600 Pennsylvania Avenue, NW, Washington, D.C. 20580. The subject line must begin: FTC v. Crystal Ewing, Classic Productions, LLC, Health Nutrition Products, LLC, et al., D. Nev., No. 2:14-cv-00683-MMD-VCF, FTC Matter No. 1423124.

XI

RECORD KEEPING PROVISIONS

IT IS FURTHER ORDERED that Defendants must create certain records for 20 years after entry of the Order, and retain each such record for 5 years. Specifically, Defendants, in connection with the manufacturing, labeling, advertising, promotion, offering for sale, sale, or distribution of any product, program, or service, and Defendants for any business engaged in activities covered by this Order that such Defendant, individually or collectively with any other defendant named in the Amended Complaint, is a majority owner or controls directly or indirectly, must create and retain the following records:

- A. Accounting records showing the revenues from all products, programs, or services sold, all costs incurred in generating those revenues, and the resulting net profit or loss;
- B. Personnel records showing, for each person providing services, whether as an employee or otherwise, that person's: name, addresses, telephone numbers; job title or position; dates of service; and, if applicable, the reason for termination;

- C. All records necessary to demonstrate full compliance with each provision of this Order, including all submissions to the Commission; and
 - D. A copy of each unique advertisement or other marketing material.

XII

COMPLIANCE MONITORING

IT IS FURTHER ORDERED that, for the purpose of monitoring Defendants' compliance with this Order:

- A. Within 14 days of receipt of a written request from a representative of the Commission, each Defendant must: submit additional compliance reports or other requested information, which must be sworn under penalty of perjury; appear for depositions; and produce documents, for inspection and copying. The Commission also is authorized to obtain discovery, without further leave of court, using any of the procedures prescribed by Federal Rules of Civil Procedure 29, 30 (including telephonic depositions), 31, 33, 34, 36, 45, and 69.
- B. For matters concerning this Order, the Commission is authorized to communicate directly with each Defendant. Defendant must permit representatives of the Commission to interview any employee or other person affiliated with Defendants who has agreed to such an interview. The person interviewed may have counsel present.
- C. The Commission may use all other lawful means, including posing, through its representatives, as consumers, suppliers, or other individuals or entities, to Defendants or any individual or entity affiliated with Defendants, without the necessity of identification or prior notice. Nothing in this Order limits the Commission's lawful use of compulsory process, pursuant to Sections 9 and 20 of the FTC Act, 15 U.S.C. §§ 49, 57b-1.

1 XIII 2 RETENTION OF JURISDICTION 3 IT IS FURTHER ORDERED that this Court shall retain jurisdiction of this matter for 4 purposes of construction, modification, and enforcement of this Order. 5 6 SO STIPULATED AND AGREED: 7 8 Dated: November 2, 2015 9 10 ALEJANDRO G. ROSENBERG Federal Trade Commission 11 600 Pennsylvania Ave., NW Maildrop CC-9528 12 Washington, D.C. 20580 13 (202) 326-2466 (Kappler) (202) 326-3556 (Felix) 14 (202) 326-2698 (Rosenberg) (202) 326-3197 (Fax) 15 Email: ekappler@ftc.gov; arosenberg@ftc.gov 16 Attorneys for Plaintiff Federal Trade Commission 17 18 19 20 21 Defendant 22 23 24 Crystal Ewing, President CLASSIC PRODUCTIONS, LLC 25 Defendant 26 27 28 16

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1	Dated: 2015 Steven A. Dilibero	0		7.	
2	Dilibero and Asso	ciates		*	
3	Providence, RI 02	2903			
4	(888) 742-8897 (F Email: sdilibero@	Phone) Adiliberoa	andassociat	es.com	
5	Attorney for Defer Productions, LLC	endants Cr	ystal Ewin	g and Cla	issic
6	Floductions, LDC				
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