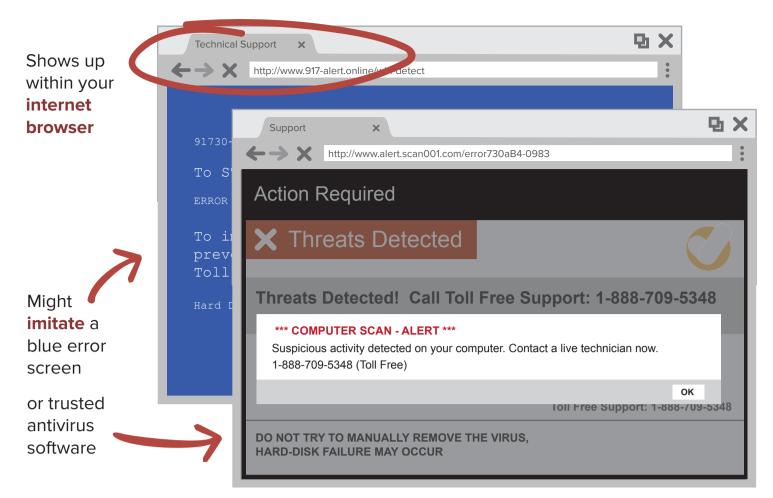
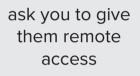
HOW TO SPOT A **TECH SUPPORT SCAM**

It often starts with a pop-up . . .



CALL	NOW	OR ELSE
Wants you to call	Urges you to call	Threatens that you may lose
a toll-free number	immediately	personal data if you don't call

Then, you call a toll-free number. The scammer might:





pretend to run

tell you they've found a virus or other security issue





try to sell you



WHAT YOU CAN DO:

If you get a pop-up, call, spam email or any other urgent message about a virus on your computer, stop.

Don't click on any links or call a phone number.

Don't send any money.

Don't give anyone control of your computer.

Microsoft does not display pop-up warnings and ask you to call a toll-free number about viruses or security problems.

Report it at ftc.gov/complaint. Include the phone number that you were told to call.

→ Keep your security software up to date. Know what it looks like so you can spot a fake.

Tell someone about this scam. You might help them spot it and avoid a costly call.

LEARN MORE: ftc.gov/TechSupportScams